

SAFETY DATA SHEET



HG quick descaler for coffee machines, electric kettles and washing machines

SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1 Product identifier

Product name : HG quick descaler for coffee machines, electric kettles and washing machines
Product code : 174 ART
Product description : Cleaner.
Product type : Liquid.
Other means of identification : HG quick descaler

1.2 Relevant identified uses of the substance or mixture and uses advised against

Not applicable.

1.3 Details of the supplier of the safety data sheet

HG International BV
Damsluitweg 70 - NL-1332 EJ - Almere - The Netherlands
Tel.: +31 (0)36 54 94 700 - Fax: +31 (0)36 54 94 744
Email: info@hg.eu - Internet: www.hg.eu

e-mail address of person responsible for this SDS : safety@hg.eu

National contact

HG Hagesan UK Ltd.
Unit 2
Lanswood Park
Broomfield Road
Elmstead Market
Colchester
Essex
CO7 7FD
Tel.: 0044 (0)1206 822744
Fax: 0044 (0)1206 827019

1.4 Emergency telephone number

National advisory body/Poison Centre

Telephone number : **England and Wales**
NHS Direct: 0845 4647

Scotland
NHS 24: 08454 24 24 24

Republic of Ireland
01 809 2166

Supplier

Telephone number : +31 (0)36 54 94 777
Hours of operation : Mo-Fr 9.00-17.00
Information limitations : Only for medical personnel.

SECTION 2: Hazards identification**2.1 Classification of the substance or mixture**

Product definition : Mixture

Classification according to Regulation (EC) No. 1272/2008 [CLP/GHS]

Skin Corr. 1, H314

Classification according to Directive 1999/45/EC [DPD]

The product is classified as dangerous according to Directive 1999/45/EC and its amendments.

Classification : C; R34

Human health hazards : Causes burns.

See Section 16 for the full text of the R phrases or H statements declared above.

See Section 11 for more detailed information on health effects and symptoms.

2.2 Label elements

Hazard pictograms :



Signal word : Danger

Hazard statements : Causes severe skin burns and eye damage.

Precautionary statements

General : If medical advice is needed, have product container or label at hand. Keep out of reach of children.

Prevention : Wear protective gloves and eye protection.

Response : IF SWALLOWED: Rinse mouth. Do NOT induce vomiting. IF ON SKIN (or hair): Take off immediately all contaminated clothing. Shower. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

Storage : Not applicable

Disposal : Not applicable

Hazardous ingredients : glycollic acid

Supplemental label elements : Not applicable.

Annex XVII - Restrictions on the manufacture, placing on the market and use of certain dangerous substances, mixtures and articles : Not applicable.

Special packaging requirements

Containers to be fitted with child-resistant fastenings : Yes, applicable.

Tactile warning of danger : Yes, applicable.

2.3 Other hazards

Other hazards which do not result in classification : None known.

SECTION 3: Composition/information on ingredients

Substance/mixture : Mixture

Product/ingredient name	Identifiers	%	Classification		Type
			67/548/EEC	Regulation (EC) No. 1272/2008 [CLP]	
glycollic acid	EC: 201-180-5 CAS: 79-14-1	>=10 - <20	Xn; R22 C; R34	Acute Tox. 4, H332 Skin Corr. 1, H314	[1]
D-gluconic acid	EC: 208-401-4 CAS: 526-95-4 Index: 208-401-4	>=1 - <5	Xi; R36	Eye Irrit. 2, H319	[1]
			See Section 16 for the full text of the R-phrases declared above.	See Section 16 for the full text of the H statements declared above.	

There are no additional ingredients present which, within the current knowledge of the supplier, are classified and contribute to the classification of the substance and hence require reporting in this section.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment, are PBTs or vPvBs or have been assigned a workplace exposure limit and hence require reporting in this section.

Type

- [1] Substance classified with a health or environmental hazard
- [2] Substance with a workplace exposure limit
- [3] Substance meets the criteria for PBT according to Regulation (EC) No. 1907/2006, Annex XIII
- [4] Substance meets the criteria for vPvB according to Regulation (EC) No. 1907/2006, Annex XIII
- [5] Substance of equivalent concern

Occupational exposure limits, if available, are listed in Section 8.

SECTION 4: First aid measures

4.1 Description of first aid measures

- Eye contact** : Get medical attention immediately. Call a poison center or physician. Immediately flush eyes with plenty of water, occasionally lifting the upper and lower eyelids. Check for and remove any contact lenses. Continue to rinse for at least 10 minutes. Chemical burns must be treated promptly by a physician.
- Inhalation** : Get medical attention if symptoms occur. Remove victim to fresh air and keep at rest in a position comfortable for breathing.
- Skin contact** : Get medical attention immediately. Call a poison center or physician. Wash contaminated skin with soap and water. Remove contaminated clothing and shoes. Wash contaminated clothing thoroughly with water before removing it, or wear gloves. Continue to rinse for at least 10 minutes. Chemical burns must be treated promptly by a physician. Wash clothing before reuse. Clean shoes thoroughly before reuse.
- Ingestion** : Get medical attention immediately. Call a poison center or physician. Chemical burns must be treated promptly by a physician.
- Protection of first-aiders** : No action shall be taken involving any personal risk or without suitable training. If it is suspected that fumes are still present, the rescuer should wear an appropriate mask or self-contained breathing apparatus. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation. Wash contaminated clothing thoroughly with water before removing it, or wear gloves.

4.2 Most important symptoms and effects, both acute and delayed

Potential acute health effects

- Eye contact** : Causes serious eye damage.
- Inhalation** : May give off gas, vapor or dust that is very irritating or corrosive to the respiratory system.
- Skin contact** : Causes severe burns.
- Ingestion** : May cause burns to mouth, throat and stomach.

Over-exposure signs/symptoms

SECTION 4: First aid measures

- Eye contact** : Adverse symptoms may include the following:
pain
watering
redness
- Inhalation** : No specific data.
- Skin contact** : Adverse symptoms may include the following:
pain or irritation
redness
blistering may occur
- Ingestion** : Adverse symptoms may include the following:
stomach pains

4.3 Indication of any immediate medical attention and special treatment needed

- Notes to physician** : Treat symptomatically. Contact poison treatment specialist immediately if large quantities have been ingested or inhaled.
- Specific treatments** : No specific treatment.

SECTION 5: Firefighting measures

5.1 Extinguishing media

- Suitable extinguishing media** : Not applicable
- Unsuitable extinguishing media** : Not applicable

5.2 Special hazards arising from the substance or mixture

- Hazards from the substance or mixture** : In a fire or if heated, a pressure increase will occur and the container may burst.
- Hazardous thermal decomposition products** : Decomposition products may include the following materials:
carbon dioxide
carbon monoxide

5.3 Advice for firefighters

- Special protective actions for fire-fighters** : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.
- Special protective equipment for fire-fighters** : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode. Clothing for fire-fighters (including helmets, protective boots and gloves) conforming to European standard EN 469 will provide a basic level of protection for chemical incidents.

SECTION 6: Accidental release measures

6.1 Personal precautions, protective equipment and emergency procedures

- For non-emergency personnel** : No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilt material. Do not breathe vapour or mist. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.
- For emergency responders** : If specialised clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

6.2 Environmental precautions

- : Avoid dispersal of spilt material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

SECTION 6: Accidental release measures

6.3 Methods and materials for containment and cleaning up

- Small spill** : Stop leak if without risk. Move containers from spill area. Dilute with water and mop up if water-soluble. Alternatively, or if water-insoluble, absorb with an inert dry material and place in an appropriate waste disposal container. Dispose of via a licensed waste disposal contractor.
- Large spill** : Stop leak if without risk. Move containers from spill area. Approach the release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Wash spillages into an effluent treatment plant or proceed as follows. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations. The spilled material may be neutralized with sodium carbonate, sodium bicarbonate or sodium hydroxide. Dispose of via a licensed waste disposal contractor. Contaminated absorbent material may pose the same hazard as the spilt product.

6.4 Reference to other sections

- : See Section 1 for emergency contact information.
See Section 8 for information on appropriate personal protective equipment.
See Section 13 for additional waste treatment information.

SECTION 7: Handling and storage

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

7.1 Precautions for safe handling

- Protective measures** : Put on appropriate personal protective equipment (see Section 8). Do not get in eyes or on skin or clothing. Do not breathe vapour or mist. Do not ingest. If during normal use the material presents a respiratory hazard, use only with adequate ventilation or wear appropriate respirator. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Keep away from alkalis. Empty containers retain product residue and can be hazardous. Do not reuse container.
- Advice on general occupational hygiene** : Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.

7.2 Conditions for safe storage, including any incompatibilities

Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Store locked up. Separate from alkalis. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabelled containers. Use appropriate containment to avoid environmental contamination.

7.3 Specific end use(s)

- Recommendations** : Not available.
- Industrial sector specific solutions** : Not available.

SECTION 8: Exposure controls/personal protection

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

8.1 Control parameters

Occupational exposure limits

No exposure limit value known.

SECTION 8: Exposure controls/personal protection

Recommended monitoring procedures : If this product contains ingredients with exposure limits, personal, workplace atmosphere or biological monitoring may be required to determine the effectiveness of the ventilation or other control measures and/or the necessity to use respiratory protective equipment. Reference should be made to monitoring standards, such as the following: European Standard EN 689 (Workplace atmospheres - Guidance for the assessment of exposure by inhalation to chemical agents for comparison with limit values and measurement strategy) European Standard EN 14042 (Workplace atmospheres - Guide for the application and use of procedures for the assessment of exposure to chemical and biological agents) European Standard EN 482 (Workplace atmospheres - General requirements for the performance of procedures for the measurement of chemical agents) Reference to national guidance documents for methods for the determination of hazardous substances will also be required.

DNELs/DMELs

No DNELs/DMELs available.

PNECs

No PNECs available

8.2 Exposure controls

Appropriate engineering controls : If user operations generate dust, fumes, gas, vapour or mist, use process enclosures, local exhaust ventilation or other engineering controls to keep worker exposure to airborne contaminants below any recommended or statutory limits.

Individual protection measures

Hygiene measures : Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

Eye/face protection : Recommended: Safety glasses.

Skin protection

Hand protection : Hand protection:
The glove material must be impermeable and resistant to the product/the substance/ the preparation. Select the glove material taking account of the penetration times, the degrees of permeability and the degrading.

Glove material

The choice of a suitable glove depends on the material, but also on other quality characteristics and differs from manufacturer to manufacturer. As the product consists of several substances, the durability of the glove materials cannot be calculated in advance and therefore requires testing before use. Always ask advice from the glove manufacturer.

Dirty gloves must be replaced. Personal hygiene is an essential precondition to good hand care. Only put on gloves when your hands are clean. Wash and dry your hands carefully after wearing gloves.

Permeation time of the glove material

You can ask the glove manufacturer for the exact penetration time; take this into account. If product may come into contact with hands, assuming a long contact of maximum 15 minutes, gloves of the following materials offer adequate protection according to DIN EN 374.

- * butyl rubber (thickness > 0.5 mm)
- * nitrile rubber (thickness > 0.35 mm)
- * polychloroprene rubber (thickness > 0.4 mm)
- * natural rubber (thickness > 0.5 mm)

For continuous contact we recommend gloves with a breakthrough time of at least 240 minutes, with a preference for a breakthrough time of more than 480 minutes.

Protection against splashes

For short contact or splash protection, use the same gloves as for long contact. A shorter breakthrough time may be acceptable provided the gloves are replaced in

SECTION 8: Exposure controls/personal protection

time.

Recommended: Latex gloves. or Nitrile gloves.

Body protection	: Not applicable
Other skin protection	: Not applicable
Respiratory protection	: Not applicable
Thermal hazards	: Not applicable
Environmental exposure controls	: Not applicable

SECTION 9: Physical and chemical properties

9.1 Information on basic physical and chemical properties

Appearance

Physical state	: Liquid.
Colour	: Red. [Dark]
Odour	: Characteristic.
Odour threshold	: Not available.
pH	: 1
Melting point/freezing point	: Not available.
Initial boiling point and boiling range	: Not available.
Flash point	: Not available.
Evaporation rate	: Not available.
Flammability (solid, gas)	: Not available.
Burning time	: Not applicable.
Burning rate	: Not applicable.
Upper/lower flammability or explosive limits	: Not available.
Vapour pressure	: Not available.
Vapour density	: Not available.
Relative density	: 1,04
Solubility(ies)	: Easily soluble in the following materials: cold water and hot water.
Solubility in water	: Not available.
Partition coefficient: n-octanol/ water	: Not available.
Auto-ignition temperature	: Not available.
Decomposition temperature	: Not available.
Viscosity	: Not available.
Explosive properties	: Not available.
Oxidising properties	: Not available.

9.2 Other information

No additional information.

SECTION 10: Stability and reactivity

10.1 Reactivity	: No specific test data related to reactivity available for this product or its ingredients.
10.2 Chemical stability	: The product is stable.
10.3 Possibility of hazardous reactions	: Under normal conditions of storage and use, hazardous reactions will not occur.
10.4 Conditions to avoid	: No specific data.

SECTION 10: Stability and reactivity

10.5 Incompatible materials : Attacks many metals producing extremely flammable hydrogen gas which can form explosive mixtures with air.
Reactive or incompatible with the following materials:
alkalis

10.6 Hazardous decomposition products : Under normal conditions of storage and use, hazardous decomposition products should not be produced.

SECTION 11: Toxicological information

11.1 Information on toxicological effects

Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
glycollic acid	LD50 Oral	Rat	1950 mg/kg	-

Conclusion/Summary : Not available.

Acute toxicity estimates

Not available.

Irritation/Corrosion

Conclusion/Summary : Not available.

Sensitisation

Conclusion/Summary : Not available.

Mutagenicity

Conclusion/Summary : Not available.

Carcinogenicity

Conclusion/Summary : Not available.

Reproductive toxicity

Conclusion/Summary : Not available.

Teratogenicity

Conclusion/Summary : Not available.

Specific target organ toxicity (single exposure)

Not available.

Specific target organ toxicity (repeated exposure)

Not available.

Aspiration hazard

Not available.

Information on the likely routes of exposure : Not available.

Potential acute health effects

- Eye contact** : Causes serious eye damage.
- Inhalation** : May give off gas, vapor or dust that is very irritating or corrosive to the respiratory system.
- Skin contact** : Causes severe burns.
- Ingestion** : May cause burns to mouth, throat and stomach.

Symptoms related to the physical, chemical and toxicological characteristics

- Eye contact** : Adverse symptoms may include the following:
pain
watering
redness
- Inhalation** : No specific data.

SECTION 11: Toxicological information

- Skin contact** : Adverse symptoms may include the following:
pain or irritation
redness
blistering may occur
- Ingestion** : Adverse symptoms may include the following:
stomach pains

Delayed and immediate effects and also chronic effects from short and long term exposure

Short term exposure

- Potential immediate effects** : Not available.
- Potential delayed effects** : Not available.

Long term exposure

- Potential immediate effects** : Not available.
- Potential delayed effects** : Not available.

Potential chronic health effects

Not available.

- Conclusion/Summary** : Not available.
- General** : No known significant effects or critical hazards.
- Carcinogenicity** : No known significant effects or critical hazards.
- Mutagenicity** : No known significant effects or critical hazards.
- Teratogenicity** : No known significant effects or critical hazards.
- Developmental effects** : No known significant effects or critical hazards.
- Fertility effects** : No known significant effects or critical hazards.

Other information : Not available.

SECTION 12: Ecological information

12.1 Toxicity

Conclusion/Summary : Readily biodegradable

12.2 Persistence and degradability

Conclusion/Summary : Readily biodegradable

Product/ingredient name	Aquatic half-life	Photolysis	Biodegradability
HG quick descaler for coffee machines, electric kettles and washing machines	-	-	Readily

12.3 Bioaccumulative potential

Not available.

12.4 Mobility in soil

- Soil/water partition coefficient (K_{oc})** : Not available.
- Mobility** : Not available.

12.5 Results of PBT and vPvB assessment

- PBT** : Not applicable.
- vPvB** : Not applicable.

12.6 Other adverse effects : No known significant effects or critical hazards.

SECTION 13: Disposal considerations

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

13.1 Waste treatment methods

Product

Methods of disposal : The generation of waste should be avoided or minimised wherever possible. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Waste should not be disposed of untreated to the sewer unless fully compliant with the requirements of all authorities with jurisdiction.





Hazardous waste : The classification of the product may meet the criteria for a hazardous waste.

Packaging

Methods of disposal : The generation of waste should be avoided or minimised wherever possible. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible.

Special precautions : This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Avoid dispersal of spilt material and runoff and contact with soil, waterways, drains and sewers.

SECTION 14: Transport information

	ADR/RID	ADN	IMDG	IATA
14.1 UN number	UN3265	UN3265	UN3265	UN3265
14.2 UN proper shipping name	CORROSIVE LIQUID, ACIDIC, ORGANIC, N. O.S. (D-gluconic acid, hydroxyacetic acid)	CORROSIVE LIQUID, ACIDIC, ORGANIC, N. O.S. (D-gluconic acid, hydroxyacetic acid)	CORROSIVE LIQUID, ACIDIC, ORGANIC, N. O.S. (D-Gluconic acid, hydroxyacetic acid)	CORROSIVE LIQUID, ACIDIC, ORGANIC, N. O.S. (D-Gluconic acid, hydroxyacetic acid)
14.3 Transport hazard class(es)	8 	8 	8 	8 
14.4 Packing group	III	III	III	III
14.5 Environmental hazards	No.	No.	No.	No.
Additional information	<u>Hazard identification number</u> 80 <u>Limited quantity</u> 5 L <u>Tunnel code</u> (E)	-	<u>Emergency schedules (EmS)</u> F-A, S-B	-

14.6 Special precautions for user : **Transport within user's premises:** always transport in closed containers that are upright and secure. Ensure that persons transporting the product know what to do in the event of an accident or spillage.

14.7 Transport in bulk according to Annex II of MARPOL 73/78 and the IBC Code : Not available.

SECTION 15: Regulatory information

15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture

EU Regulation (EC) No. 1907/2006 (REACH)

Annex XIV - List of substances subject to authorisation

Substances of very high concern

None of the components are listed.

Annex XVII - Restrictions on the manufacture, placing on the market and use of certain dangerous substances, mixtures and articles : Not applicable.

Other EU regulations

Europe inventory : All components are listed or exempted.

Seveso II Directive

This product is not controlled under the Seveso II Directive.

Contains (Regulation (EC) No 648/2004) : non-ionic surfactants <5%

15.2 Chemical Safety Assessment : This product contains substances for which Chemical Safety Assessments are still required.

SECTION 16: Other information

✔ Indicates information that has changed from previously issued version.

Abbreviations and acronyms : ATE = Acute Toxicity Estimate
 CLP = Classification, Labelling and Packaging Regulation [Regulation (EC) No. 1272/2008]
 DMEL = Derived Minimal Effect Level
 DNEL = Derived No Effect Level
 EUH statement = CLP-specific Hazard statement
 PBT = Persistent, Bioaccumulative and Toxic
 PNEC = Predicted No Effect Concentration
 RRN = REACH Registration Number
 vPvB = Very Persistent and Very Bioaccumulative

Procedure used to derive the classification according to Regulation (EC) No. 1272/2008 [CLP/GHS]

Classification	Justification
Skin Corr. 1, H314	Expert judgment

Full text of abbreviated H statements : H314 Causes severe skin burns and eye damage.
 H319 Causes serious eye irritation.
 H332 Harmful if inhaled.

Full text of classifications [CLP/GHS] : Acute Tox. 4, H332 ACUTE TOXICITY (inhalation) - Category 4
 Eye Irrit. 2, H319 SERIOUS EYE DAMAGE/ EYE IRRITATION - Category 2
 Skin Corr. 1, H314 SKIN CORROSION/IRRITATION - Category 1

Full text of abbreviated R phrases : R22- Harmful if swallowed.
 R34- Causes burns.
 R36- Irritating to eyes.

Full text of classifications [DSD/DPD] : C - Corrosive
 Xn - Harmful
 Xi - Irritant

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Notice to reader

SECTION 16: Other information

To the best of our knowledge, the information contained herein is accurate. However, neither the above-named supplier, nor any of its subsidiaries, assumes any liability whatsoever for the accuracy or completeness of the information contained herein.

Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.